

WMATA Update

North Bethesda TMD Meeting



Metro At-A-Glance

CAPITAL BUDGET

\$2.6B

OPERATING BUDGET *

\$2.4B



1,556 **38.1M**

ACTIVE FLEET SCHEDULED REVENUE MILES

Metrobus



1,278 **115.5M**

ACTIVE FLEET SCHEDULED REVENUE MILES

Metrorail



661 **16.5M**

ACTIVE FLEET SCHEDULED REVENUE MILES

MetroAccess

98 RAIL STATIONS

128 MILES OF RAIL

\$5.0B

TOTAL BUDGET



2nd

BUSIEST U.S. RAIL TRANSIT SYSTEM



6th

BUSIEST U.S. BUS NETWORK



DC

40

Stations



MD

26

Stations



VA

32

Stations



Aerial

15

Miles



Surface

59

Miles



Subway

54

Miles

*Includes reimbursables and debt service

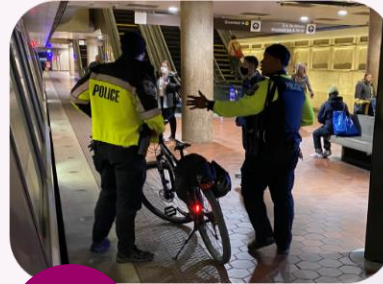
Recent Accomplishments

Ridership



- **Ridership grew 21%** from FY2023 to FY2024
- **Leading the country** in bus ridership growth with bus ridership at **101% of 2019 (Jan-Aug)**
- **September/October 2024** has:
 - **860,000** daily weekday riders
 - **7 of the 10** busiest post-2020 days
 - **Busiest AM Peak** on Metrorail since 2020
 - Post-2020 high in **Fed Employee** riders

Crime



- Serious crime across the system **down 14%** compared to FY23
- Q4 results **lowest in 5 years, down over 40%** compared to Q4 FY23
- **100+ Special Police Officers** deployed on trains and 26 platforms
- **11,800+ interactions** with Crisis Intervention Specialists
- **730+ community outreach events**, partnerships with local police agencies

Customer Satisfaction



- **Customer satisfaction** met target for all three modes in Q4, **hitting record highs**
- Q4 results for **Metrorail were the highest in history**
- Q4 results for **Metrobus the highest in 3 years**
- Q4 results for **MetroAccess are the highest in 2 years**

Fare Evasion

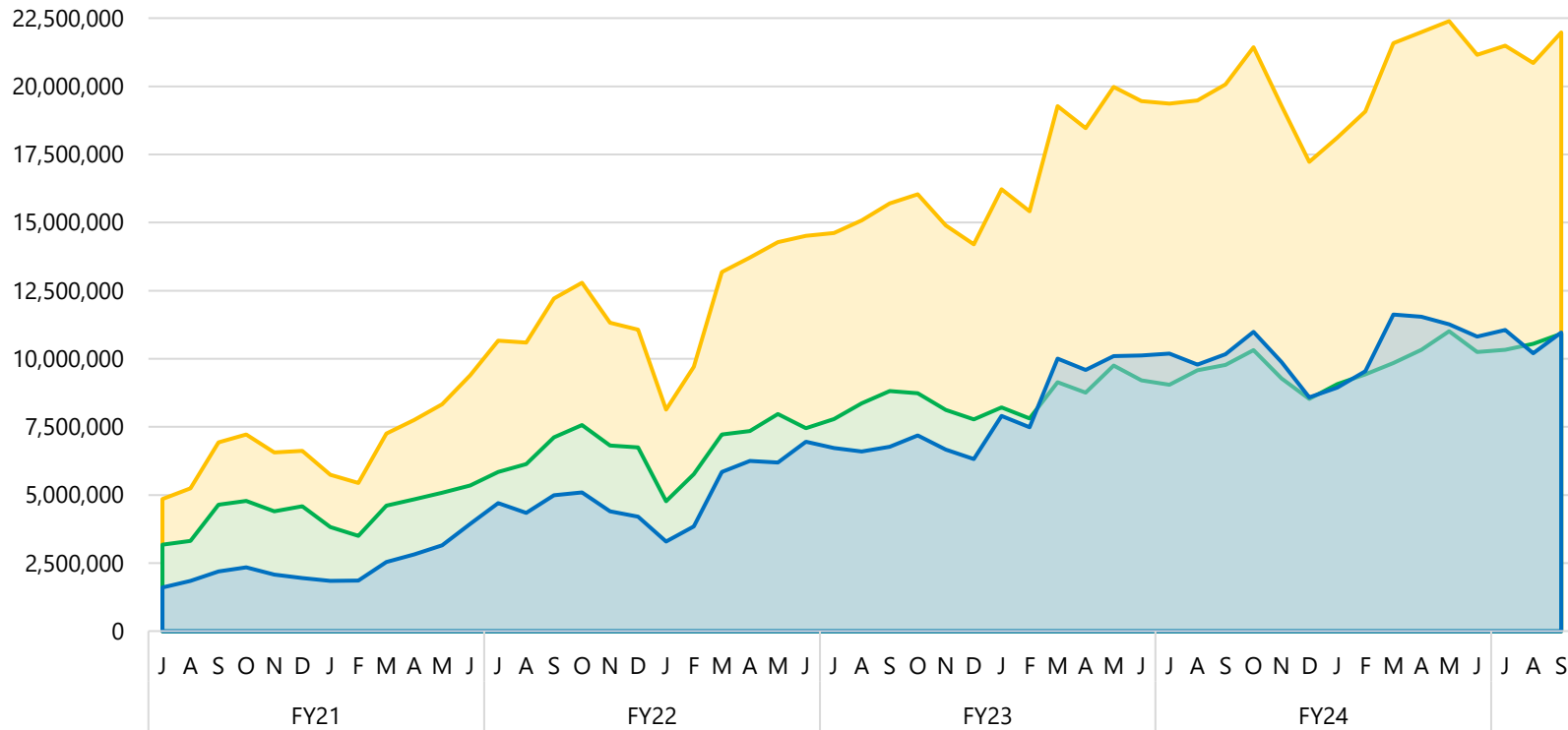


- Fare evasion is **down 82%** on Metrorail
- Installed **taller and stronger faregates** at all 98 Metrorail stations
- Increased **police presence** throughout the system
- Metro Transit **Police doubled fare enforcement actions** in FY2024

Forty-three consecutive months of ridership growth year-over-year

- Metrobus leads the nation in ridership growth
- Metrorail had fastest ridership growth in last 12 months among 40 of world's biggest rail systems

All ridership | Metrorail | Metrobus



64.3 million trips in Q1

9% higher than Q1 FY24

796,000 average weekday customers

32.2 million trips on Metrorail

7% higher than Q1 FY24

397,000 average weekday customers

31.8 million trips on Metrobus

12% higher than Q1 FY24

394,000 average weekday customers

0.3 million trips on MetroAccess

14% lower than Q1 FY24

4,100 average weekday customers

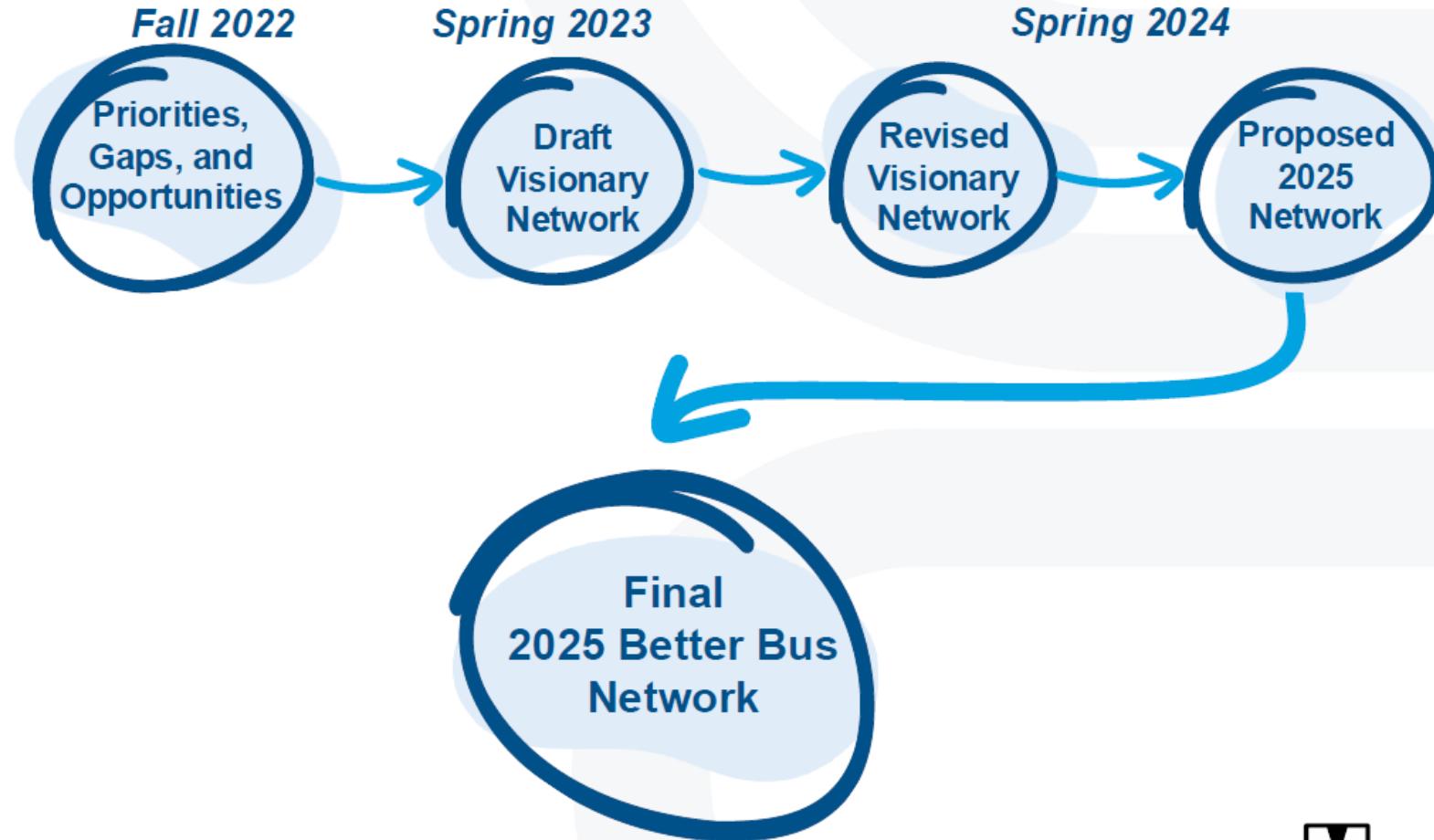
Source: Service Excellence Report Summary, FY 25 Q1

Note: As of January 2023, Metrorail ridership reports all (tap and non-tap) ridership.



Metro has Built a Data Driven, Customer Responsive Better Bus Network

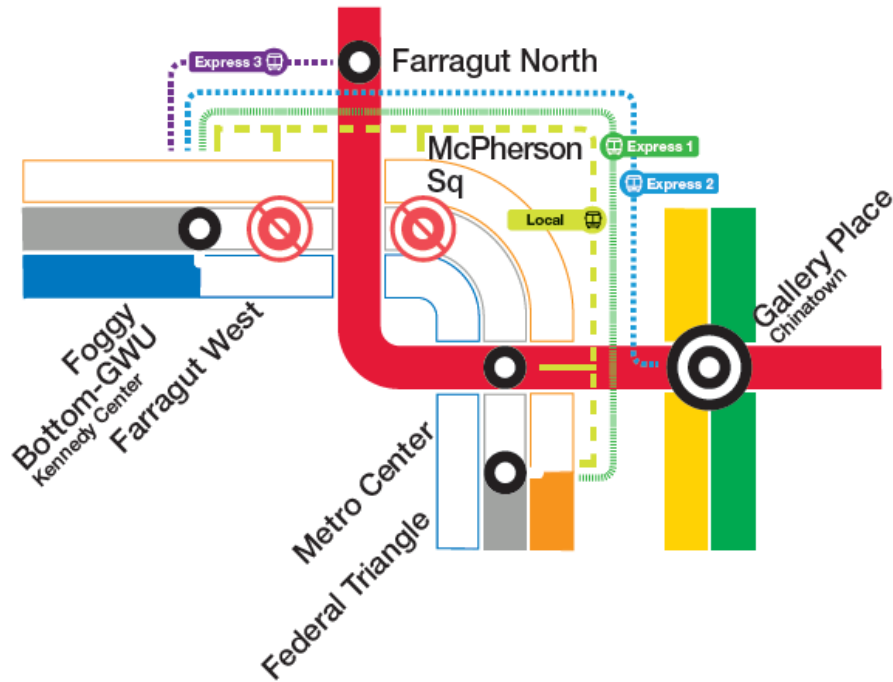
- Bus and rail ridership
- Metrobus annual performance FY19-23
- TheBus performance data
- Data on all regional trips in CY19 and CY22
- Comments from Phases 1 and 2 (priorities and Visionary network)
- COG population and job data
- Metrobus passenger survey (2018)
- Census and American Community Survey



Winter 2024 Construction

OR SV BL Service Advisory

Friday, Dec. 20 - Thursday, Dec. 26, 2024



Affected lines

- No **OR** between Clarendon and Federal Triangle
- No **SV** between Foggy Bottom-GWU and Federal Triangle
- No **BL** between Foggy Bottom-GWU and Downtown Largo

Free shuttle bus service provided

- Local** Between Foggy Bottom-GWU, Farragut West, McPherson Sq, Metro Center and Federal Triangle
- Express 1** Between Foggy Bottom-GWU and Federal Triangle
- Express 2** Between Foggy Bottom-GWU and Gallery Place
- Express 3** Between Foggy Bottom-GWU and Farragut North (Dec. 20, 23, 24, 26 | 5-10 a.m. & 3-7 p.m. only)

Station closed

Station open

Transfer station

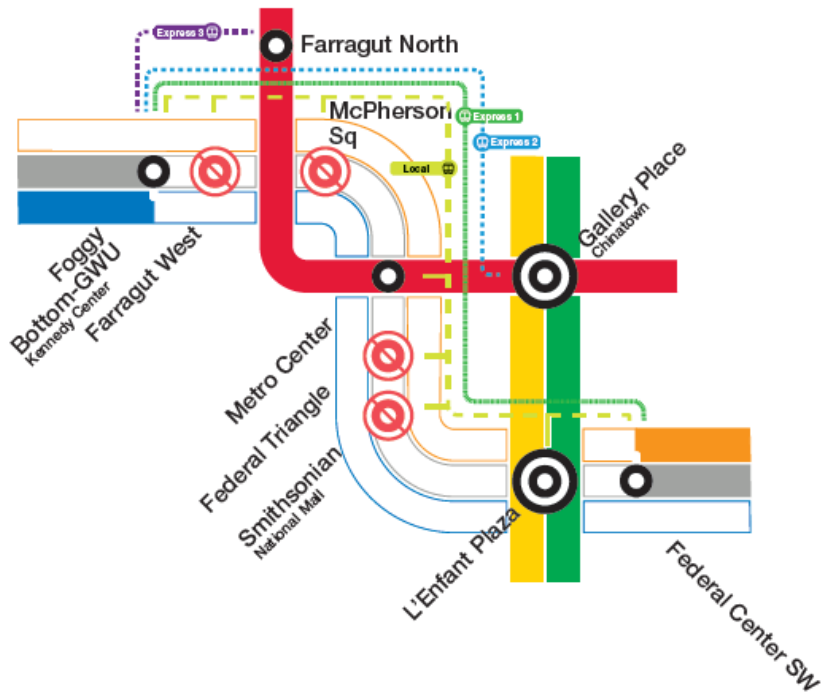
available at Metro Center



Winter 2024 Construction

OR SV BL Service Advisory

Friday, Dec. 27 - Monday, Dec. 30, 2024



Affected lines

- No **OR** between Clarendon and Federal Center SW
- No **SV** between Foggy Bottom-GWU and Center SW
- No **BL** between Foggy Bottom-GWU and Downtown Largo

Free shuttle bus service provided

- Local** (Yellow): Between Foggy Bottom-GWU, Farragut West, McPherson Sq, Metro Center, Federal Triangle, Smithsonian, L'Enfant Plaza and Federal Center SW
- Express 1** (Green): Between Foggy Bottom-GWU and Federal Center SW
- Express 2** (Blue): Between Foggy Bottom-GWU and Gallery Place
- Express 3** (Purple): (Dec. 27, 30 | 5-10 a.m. & 3-7 p.m. only) Between Foggy Bottom-GWU and Farragut North



Station closed



Station open



Transfer station

RD available at Metro Center

YL GR available at L'Enfant Plaza



Ongoing Initiatives

DMVMOVES

Moving our region forward, together.

- DMVMoves is a joint initiative of the Metropolitan Washington Council of Governments (COG) and WMATA to create a unified vision and sustainable funding model for the region's transit network
- Over the next year, a task force of officials appointed by COG and WMATA from the District of Columbia, Maryland, Virginia, and the federal government will be guiding this initiative alongside two workgroups representing area jurisdictions, transit service providers and agencies, and business, labor, and community organizations